



# QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GEMS & JEWELLERY INDUSTRY



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# Occupational Standards(OS)?

What are

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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#### Introduction

#### **Qualifications Pack- Supervisor-Gemstone Shaping**

**SECTOR:** GEMS & JEWELLERY

**SUB-SECTOR:** Gemstone Processing

**OCCUPATION:** Pre-forming/ Pre-shaping

**REFERENCE ID:** G&J/Q6601

**ALIGNED TO: NCO-2004/ NIL** 

**Gemstone Shaping Supervisor**: The Shaping Supervisor is in-charge of running the day-to-day work flow and processes of the pre-forming or preshaping and final shaping departments.

**Brief Job Description:** The individual allocates work to subordinates workers, trains and educates them, instructs about the job to be performed on daily basis, checks quality of output, manages departmental accounts, manages team and systems, and interacts with other departments in order to produce lots of pre-formed or pre-shaped gemstones as per customer's requirement and delivers on time.

**Personal Attributes:** The job requires the individual to have: attention to details; good eyesight; ability to manage a process driven team and for long hours in sitting position with a lot of patience and in a high-decibel machinegenerated noise environment. The individual must have ability to manage team.







Qualifications Pack Code	G&J/Q6601		
Job Role	Superv	risor – Gemstone Shap	ing
Credits(NSQF)	TBD	Version number	1.0
Sector	Gems &Jewellery	Drafted on	08/08/13
Sub-sector	Gemstone Processing	Last reviewed on	13/08/14
Occupation	Gemstone Pre-forming/ Pre-shaping	Next review date	12/08/15

Job Role	Supervisor - Gemstone Shaping	
Role Description  Managing the process of grinding the rough cut gem a pre-shaped and then final shaped stone for further and polishing  NSQF level  5		
Minimum Educational Qualifications Maximum Educational Qualifications	I Minimum: 10 <sup>™</sup> Standard passed	
Training	Pre-forming or pre-shaping	
Experience	3 years minimum in gemstone processing	
Applicable National Occupational Standards (NOS)	Compulsory:  1. G&J/N6605 Supervise doping, pre-shaping & final shaping  2. G&J/N9920 Maintain IPR at work  3. G&J/N9922 Interact with colleagues  4. G&J/N9924 Maintain safety at work  Optional:  Not applicable	
Performance Criteria	As described in the relevant OS units	







Supervise gemstone doping, pre-shaping and final shaping

# National Occupational Standard



#### **Overview**

This unit is about supervising the doping, pre-shaping and final shaping activities by instructing, educating and training in order to achieve the planned outcome for the different lots of gemstones allocated in terms of quality, grade, stone loss permitted and customer's requirement. Dissemination of information and knowledge, management of work flow and team are important aspects of this job role.







#### Supervise gemstone doping, pre-shaping and final shaping

Unit Code	G&J/N6605
Unit Title (Task)	Supervise doping, pre-forming or pre-shaping and final shaping
Description	This OS unit is about supervising and managing the work flow, teamwork, quality of output and productivity of pre-shaping and final shaping functions
Scope	This unit/task covers the following:
	<ul> <li>Deliver the bag of gemstones to pre-former or pre-shaper and final shaper</li> <li>Describe the doping requirement to doper</li> <li>Describe the pre-shaping and final shaping requirement to the pre-shaper</li> </ul>
	and final shaper, respectively
	Receive shaped stone and conduct quality check
	Manage accounts of stones
	Handle or report problems related to:
	<ul> <li>Interact with Operations Manager, doper, pre-shaper, facet maker, polisher and other departments</li> </ul>

#### Performance Criteria(PC) w.r.t. the Scope

Terrormance entertal Cy with the Scope		
Element	Performance Criteria	
Allocating work	To be competent, the user/ individual on the job must be able to: PC1. match the stone type, weight and number as mentioned on the bag and handover to pre-shaper and final shaper PC2. allocate work to doper, pre-shaper and final shaper according to their work load and level of expertise, e.g., type of stones handled in the past, size and weight of stone PC3. instruct about the delivery time, tools and machines, and consumables to be used and quality requirements PC4. educate about a new plan, shape or cut and demonstrate if required PC5. explain the hazards involved and precautions to be taken to avoid accidents PC6. instruct about the sequence of side, angle and alignment of doping PC7. remind about secure doping and type of dop to be used, e.g., wood or metal PC8. remind about doping heat sensitive stones, e.g., Tanzanite PC9. explain the permitted level of stone loss and precautions to be taken so that there is no damage the stone PC10. describe the final outcome as desired by the customer or as per plan PC11. educate about the stone type such as soft or hard, transparent or translucent or opaque and the appropriate pre-shaping and final shaping requirement, e.g., bead, cabochon or faceting PC12. explain the faceting requirements as per plan such as how many facets and shape of facet to be created, e.g., round brilliant, marquise, square, princess oval, heart, baguette, emerald, briolette, pear, trilliant, octagon PC13. instruct on type of machine to be used	







G&J/N6605	Supervise gemstone doping, pre-shaping and final shaping
G&J/N6605	PC14. explain the type of powdered lap to be used, e.g., diamond lap for hard stone, steel for soft PC15. remind about levelling of scaife for vibration-free faceting, use of water jet for cooling the stone, and pressure to be applied to the stone based on hardness PC16. remind about any stone that changes colour on too much shaping, e.g., Garnet; or Opal which is to be polished without the use of water PC17. explain the permitted level of stone loss and precautions to be taken so that there is no damage the stone PC18. describe the final outcome as desired by the customer or as per plan PC19. accurately assess worker's capabilities and work load in order to distribute work for maximum productivity PC20. accurately read and describe job at hand to worker PC21. instruct about precautions to be taken to deliver the job at hand as planned PC22. clearly define delivery schedule and work output requirements PC23. anticipate and alert about any disruptions and worker's capabilities
Receiving shaped stones and managing account	To be competent, the user/ individual on the job must be able to: PC24. receive pre-formed or pre-shaped stone and final shaped PC25. receive any damaged stone from doper or pre-shaper or final shaper PC26. perform quality check — of all stones in a lot or sample from a lot depending on the type of stone, e.g., precious or semi-precious and as per company policy — based on: calibration, weight loss, colour, cut and shape as per plan PC27. match the stone type, weight and number of stones received against those handed over to doper, pre-shaper and final shaper PC28. count and send rejects back to doper and pre-shaper or final shaper for rework PC29. count and bag all quality checked stones of the lot and document on job sheet PC30. return bagged QC okayed damaged stones to Operations Manager
Achieving productivity	To be competent, the user/ individual on the job must be able to: PC31. deliver the number and carats of stones faceted per day against target given PC32. achieve maximum number of QC okayed stones that pass final QC PC33. achieve required grade of stone delivered PC34. maintain stone loss as per company's prescribed limit PC35. complete work as per customer's satisfaction
Handling problems	To be competent, the user/ individual on the job must be able to: PC36. report machine failure PC37. identify and fulfil shortage of dops, powder and laps PC38. assess and address workforce shortage PC39. identify and address reasons for anticipated delays that may adversely affect delivery PC40. resolve problems related to machine, tools and consumable to deliver on time PC41. resolve problems related to workers and their productivity PC42. encourage and motivate workers to achieve higher productivity
Interactions with co- workers and superior	To be competent, the user/ individual on the job must be able to: PC43. receive instructions and job sheet from Operations Manager about deliverables and work flow







G&J/N6605	Supervise gemstone doping, pre-shaping and final shaping
	PC44. distribute work to doper, pre-shaper and final shaper PC45. interact with Operations Manager to arrange for tools, machines, work space, consumables and other facilities for the workers PC46. discuss with co-workers in other relevant department any practical difficulties that may arise in pre-shaping, such as practicality of plan to be discussed with rough-assorter or the cut of stone with rough-cutter PC47. give feedback to pre-shaper or final shaper or other department on handling of particular stone or order PC48. receive instructions on final quality check and grading from Final QC department and passing them to doper, pre-shaper or final shaper
Knowledge and Unders	standing (K)
A. Organizational Context	The user/individual on the job needs to know and understand: KA1. company's policies on: acceptable limits of stone loss, incentives, delivery standards, safety and hazards, integrity and IPR, and personnel management WA2. work flow involved in gemstone processing of company WA3. management of worker, quality and productivity WA4. conflict resolution and problem solving WA5. performance appraisal procedure and standards WA6. reporting structure
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. gemmology and properties of different types of stones KB2. grading standards of gemstones KB3. calibration of gemstones pre-shaped or final shaped KB4. different types of stones such as precious, semi-precious, synthetic KB5. market value of stone to understand the rationale for different acceptable levels of stone loss KB6. origin of the stone, i.e., which mine, particularly, precious stones to read the softness/ hardness as developed from precedence of use KB7. different types of shapes and facets possible for different gemstones and the number of steps shaping KB8. processes of doping, shaping, faceting and polishing of gemstones KB9. accounting of stones and documentation KB10. market trends and customer requirements KB11. team management
Skills (S) [Optional]	
A. Core Skills/ Generic Skills	Reading and writing skills  The user/ individual on the job needs to know and understand how to:  SA1. read about different types of gemstones and their properties  SA2. read height, weight, dimensions of the stones as given on job sheets  SA3. document work flow, quality standards and outcomes as per company policy  SA4. read company rules and compliance documents required to complete the work  Calculation and geometry skills







#### G&J/N6605 Supervise gemstone doping, pre-shaping and final shaping

The user/individual on the job needs to know and understand how to:

- SA5. assess the angle indexing required
- SA6. read symmetry requirements of stones as per job sheet
- SA7. calculate stone loss at every step of processing in order to achieve losses within acceptable limits

#### **Team management**

The user/individual on the job needs to know and understand how to:

- SA8. distribute work equitably and according to seniority and experience of worker
- SA9. encourage workers to share workload and deliver on time
- SA10. assess worker requirements in terms of training, tools, machinery, workspace and other facilities
- SA11. appraise based on company's standards and workers' performance
- SA12. encourage workers to multitask and work on different types of gemstones

#### **B.** Professional Skills

#### Reading the design or plan for the stone

The user/individual on the job needs to know and understand how to:

- SB1. explain the plan or design on paper so that worker can convert shape on paper into shape on gemstone
- SB2. spot difficulties with respect to practicality of plan
- SB3. check quality of shaped stone as per plan and allocate appropriate type of rework

#### Using tools and machines

The user/individual on the job needs to know and understand how:

- SB4. the pre-shaping and final-shaping mills work
- SB5. different types of tools and machines are used for shaping at different stages and what precautions are required in operating them in terms of desired outcome and safety
- SB6. many different types of laps are available in terms of material such as diamond or steel or the grits
- SB7. to work in a safe environment, i.e., without injuries

#### **Reducing stone loss**

The user/individual on the job needs to know and understand how:

- SB8. to report stone losses via documentation as per company policy
- SB9. to minimise stone loss below the prescribed limits
- SB10. to report any incidents of high stone loss
- SB11. to follow company's policies on stone fragments
- SB12. to suggest improvements in order to reduce stone loss limits

#### **Communication skills**

The user/individual on the job needs to know and understand how to communicate effectively in order to:

SB13. give appropriate instructions and feedback to different levels of workers under







G&J/N6605	Supervise gemstone doping, pre-shaping and final shaping
	supervision
	SB14. educate about safety and work hazards
	SB15. train on stone loss, productivity and correct steps to follow on the job
	SB16. inform about IPR issues pertaining to the company and detecting violations
	SB17. resolve inter-personal conflicts between workers and co-workers
	Reflective thinking
	The user/individual on the job needs to know and understand how to:
	SB18. improve work processes for greater productivity
	SB19. improve grading of output
	Critical thinking
	The user/individual on the job needs to know and understand how to:
	SB20. spot process disruption and reasons for delay
	SB21. arrange for tools, machines and consumables in time







#### Supervise gemstone doping, pre-shaping and final shaping

NOS Code	G&J/N6605		
Credits(NSQF)	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	08/08/13
Industry Sub-sector	Gemstone Processing	Last reviewed on	13/08/14
		Next review date	12/08/15



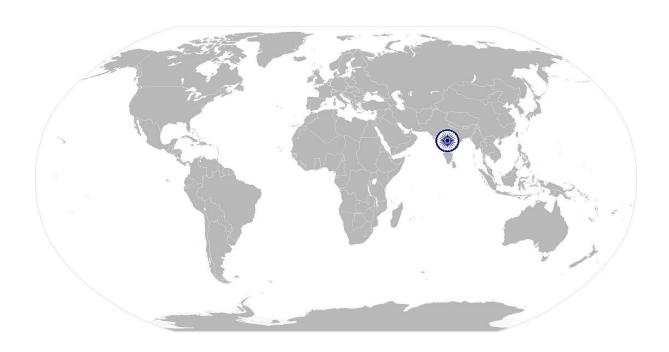




Maintain IPR at work

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# National Occupational Standard



### **Overview**

This unit is about respecting intellectual property rights of the company's products and designs.







#### Maintain IPR at work

Unit Code	G&J/N9920		
Unit Title	Maintain IPR at work		
(Task)			
Description	This OS unit is about protecting company's Intellectual Property Rights		
Scope	This unit/task covers the following:		
	Protect company's Intellectual Property Rights (IPR)		
Performance Criteria(P	PC) w.r.t. the Scope		
Element	Performance Criteria		
Maintaining IPR	To be competent, the user/individual on the job must:		
	PC1. prevent leak of new designs/ plans to competitors by reporting on time		
	PC2. be aware of any of company's product, process or design patents		
	PC3. report IPR violations observed in the market, to supervisor or company heads		
	PC4. be aware of patents and IPR		
	PC5. not be involved in IPR violations		
Knowledge and Unders	standing (K)		
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1. company's policies on: integrity, IPR and personnel management		
	KA2. work flow involved in gemstone processing of company		
	KA3. importance of the individual's role in the organisation		
	KA4. reporting structure		
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. patents and IPR laws		
ŭ	KB2. how IPR protection is important for competitiveness of a company		
	KB3. market trends		
Skills (S) [Optional]			
C. Core Skills/	Communication skills		
Generic Skills	The user/ individual on the job needs to know and understand how to:		
	SA1. effectively communicate any observed IPR violations or order leaks		
D. Professional Skills	Decision making		
	The user/individual on the job needs to know and understand:		
	SB1. when and how to report potential sources of violations		
	Reflective thinking		
	The user/individual on the job needs to know and understand how to:		
	SB2. learn from past mistakes and report IPR violations on time		
	Critical thinking		
	The user/individual on the job needs to know and understand how to:		
	SB3. spot signs of violations and alert authorities in time		







#### Maintain IPR at work

NOS Code	G&J/N9920		
Credits(NSQF)	TBD	Version number	1.0
Industry	Gems &Jewellery	Drafted on	08/08/13
Industry Sub-sector	Gemstone Processing	Last reviewed on	13/08/14
		Next review date	12/08/15



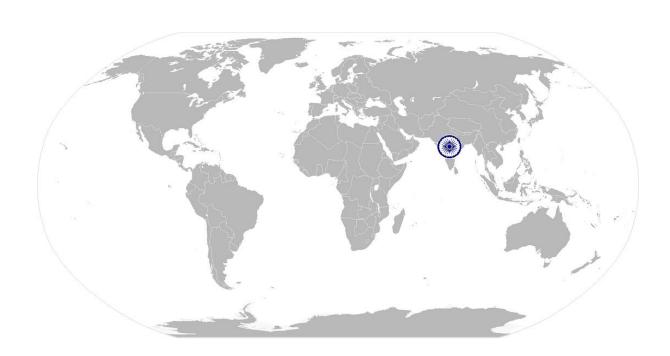






**Interact with colleagues** 

# **National Occupational** Standard



### **Overview**

This unit is about team work and level of communication with colleagues or clients. It determines the ability to work as a team member, share work and multi-task in order to achieve the required deliverables on schedule.







#### **Interact with colleagues**

Unit Code	G&J/N9922
Unit Title	Coordinate with colleagues and seniors
(Task)	
Description	This OS unit is about communicating with colleagues and seniors in order to achieve smooth and hazard-free work flow
Scope	This unit/task covers the following:
	a Interact with superior
	Interact with superior  Interact with sullargues within and outside the department.
	Interact with colleagues within and outside the department
Performance Criteria(F	PC) w.r.t. the Scope
Element	Performance Criteria
Interaction with superior	To be competent, the user/ individual on the job must be able to:  PC1. receive work instructions and raw materials from reporting superior  PC2. communicate to reporting superior about process-flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required  PC3. communicate any potential hazards or expected process disruptions  PC4. handover completed work to superior  PC5. understand the work output requirements  PC6. comply with company policy and rule  PC7. deliver quality work on time as required by reporting any anticipated reasons for delays
Interactions with colleagues and other departments	To be competent, the user/ individual on the job must be able to:  PC8. work as a team with colleagues and share work as per their or own work load and skills  PC9. work with colleagues of other departments  PC10. communicate an discuss work flow related difficulties in order to find solutions with mutual agreement  PC11. receive feedback and rework in order to complete work on time  PC12. put team over individual goals  PC13. resolve conflicts and multi-task
Knowledge and Unders	standing (K)
A. Organizational Context	The user/individual on the job needs to know and understand: KA1. company's policies on personnel management KA2. work flow involved in gemstone processing of company KA3. importance of the individual's role in the workflow KA4. reporting structure







#### G&J/N9922 Interact with colleagues

B. Technical Knowledge	The user/individual on the job needs to know and understand how to:  KB1. communicate effectively			
	KB2. build team coordination			
Skills (S) [Optional	]			
A. Core Skills/	Teamwork and multitasking			
Generic Skills	The individual on the job needs to know and understand:			
	SA1. importance of sharing work load as required			
	SA2. significance of delivering product to next work process on time			
B. Professional S	kills Decision making			
	The individual on the job needs to know and understand:			
	SB1. potential areas of disruptions to work process and report the same			
SB2. when to report to supervisor and when to deal with a colleague individual				
	depending on the type of concern			
	Reflective thinking			
	The individual on the job needs to know and understand how to:			
	SB3. improve work processes by working with others			
	Critical thinking			
	The individual on the job needs know and understand how to:			
	SB4. spot process disruptions and delays due to unavailability of workers			







#### **Interact with colleagues**

NOS Code	G&J/N9922		
Credits(NSQF)	TBD	Version number	1.0
Industry	Gems &Jewellery	Drafted on	08/08/13
Industry Sub-sector	Gemstone Processing	Last reviewed on	13/08/14
		Next review date	12/08/15

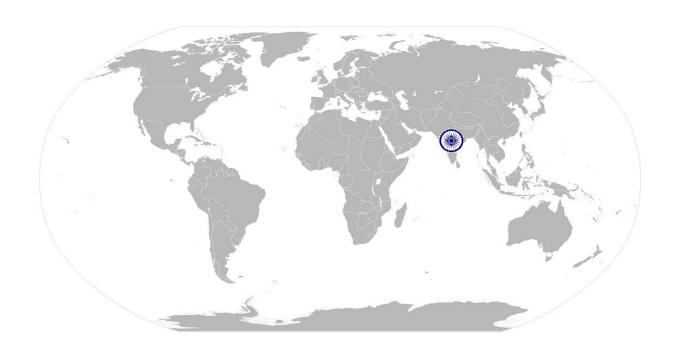






Maintain safety at work

# National Occupational Standard



### **Overview**

This unit is about commitment towards reporting potential hazards, taking preventive measures to contain accidents in order to make the work environment safe for self and colleagues and maintaining a clean working environment.







#### Maintain safety at work

Unit Code	G&J/N9924
Unit Title (Task)	Maintain safety at work
Description	This OS unit is about being aware of, communicating and taking steps towards minimizing potential hazards and dangers of accidents on the job and maintaining a clean work environment
Scope	This unit/task covers the following:
	<ul> <li>Understand potential sources of accidents</li> <li>Use safety gear to avoid accidents</li> </ul>
	Keep the work environment clean and organised
	Communicate to reporting supervisor
Deufermen Gritaria	DC) A the Course
Performance Criteria(	
Element	Performance Criteria
Communicating	To be competent, the user/individual on the job must:
potential accident	PC1. to avoid accidents related to use of potentially dangerous chemicals, sharp tools, hazards from machines such as laser sawyer, heating lamps, rotating
points	scaife and lap
	PC2. spot and report potential hazards on time
	PC3. follow company policy and rules regarding use of hazardous materials
	PC4. deliver quality work on time as required by reporting any anticipated reasons for delays
	PC5. Follow process flow improvements that can reduce anticipated or repetitive hazards
	PC6. report about mishandling of tools, machines or hazardous materials
	PC7. inform about electrical problems that could result in accident
Using safety gear	To be competent, the user/individual on the job must:
	PC8. wear safety gear such as goggles, mask, gloves, ear plugs
	PC9. use or wear safety gear as per the rules of the company
Cleanliness and	To be competent, the user/individual on the job must:
hygiene	PC10. keep the work station, machine, tools clean
	PC11. keep all the tools in an organised manner
	PC12. not litter or spit on work premises PC13. clean the work station
	PC14. organise tools and equipment in use
	1 of 1. Organise tools and equipment in use







#### Maintain safety at work

Knowledge and Unders	standing (K)
A. Organizational Context	The user/individual on the job needs to know and understand:  KA1. company's policies on: stone collection, safety and hazards and personnel management  KA2. work flow involved in gemstone processing of company  KA3. importance of the individual's role in the workflow  KA4. reporting structure
B. Technical Knowledge	The user/individual on the job needs to know and understand:  KB1. how different chemicals react and the danger involved  KB2. how to use machines and tools without suffering bodily harm
Skills (S) [Optional]	
A. Core Skills/ Generic Skills	Communication skills  The individual on the job needs to know and understand how to:  SA1. effectively communicate the danger
	Organising skills
	The individual on the job needs to know and understand how to:  SA2. keep all the tools in an organised manner so as to find them quickly  SA3. keep the work environment clean
B. Professional Skills	Decision making
	The individual on the job needs to know and understand how to: SB1. report potential sources of danger SB2. follow prescribed procedure in the event of an accident SB3. avoid an accident by wearing appropriate safety gear
	Reflective thinking
	The individual on the job needs to know and understand how to: SB4. learn from past mistakes regarding use of hazardous machines or chemicals
	Critical thinking
	The individual on the job needs to know and understand how to:  SB5. spot dangers  SB6. organise tools so as the work process is smooth
	Decision making
	The individual on the job needs to know and understand how to: SB7. report potential sources of danger SB8. follow prescribed procedure in the event of an accident







#### Maintain safety at work

NOS Code	G&J/N9924		
Credits(NSQF)	TBD	Version number	1.0
Industry	Gems &Jewellery	Drafted on	08/08/13
Industry Sub-sector	Gemstone Processing	Last reviewed on	13/08/14
		Next review date	12/08/15





Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Sub-function	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic	Core skills or generic skills are a group of skills that are the key to learning





Skills	and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.		
Keywords /Terms	Description		
IPR	Intellectual Property Rights		
NOS	National Occupational Standard(s)		
NVQF	National Vocational Qualifications Framework		
NSQF	National Qualifications Framework		
NVEQF	National Vocational Education Qualifications Framework		
QP	Qualifications Pack		

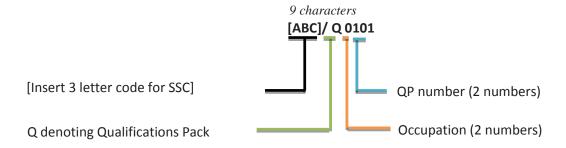




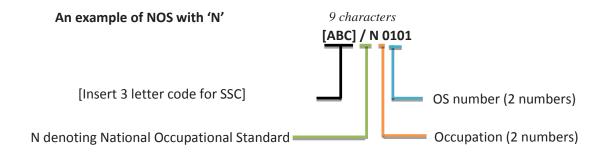
#### **Annexure**

#### **Nomenclature for QP and NOS**

#### **Qualifications Pack**



#### **Occupational Standard**



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The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Handmade gold and gems-set jewellery	01-20
Cast and diamond-set jewellery	21-40
Diamond processing	41-60
Gemstone processing	61-80
Jewellery retailing	81-98

Sequence	Description	Example
Three letters	Industry name	G&J
Slash	/	/
Next letter	Whether <b>Q</b> Por <b>N</b> OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Qualification Pack Sector Skill Council Supervisor Gemstone Shaping Supervisor Gemstone Shaping

**GEMS & JEWELLERY** 

To pass the Assessment, a candidate needs to score 50% in Theory and 70% in Practical

		Assessment Strategy	Marks /	Allocation
NOS	Elements	Performance Criteria	Theory	Practical
		PC1. accurately assess worker's capabilities and work load in order to distribute		
		work for maximum productivity	1	10
		PC2. accurately read and describe job at hand to worker	0	10
	Allocating work	PC3. instruct about precautions to be taken to deliver the job at hand as planned	0	8
		PC4. clearly define delivery schedule and work output requirements	1	8
		PC5. anticipate and alert about any disruptions and worker's capabilities	2	6
1. G&J/N6605		PC6. deliver the number and carats of stones faceted per day against target given	2	6
Supervise doping,		PC7. achieve maximum number of QC okayed stones that pass final QC	1	6
ore-shaping & final	Productivity	PC8. achieve required grade of stone delivered	1	4
shaping		PC9. maintain stone loss as per company's prescribed limit	0	4
		PC10. complete work as per customer's satisfaction	0	4
		PC11. resolve problems related to machine, tools and consumable to deliver on		
	Handling problems	time	2	2
		PC12. resolved problems related to workers and their productivity	1	1
		PC13. encourage and motivate workers to achieve higher productivity	1	1
		Sub Total	12	70
2. G&J/N8001	Reducing stone loss and	PC1. be aware of patents and IPR	1	0
Maintain IPR at	Reducing stone loss and maintaining IPR	PC2. not be involved in IPR violations	1	0
work	maintaining IPK	Sub Total	2	0
		PC1. understand the work output requirements	0	1
	Interaction with seniors	PC2. comply with company policy and rule	1	2
3. G&J/N8003		PC3. deliver quality work on time as required by reporting any anticipated reasons		
Interact with		for delays	1	2
others	Interactions with	PC5. put team over individual goals	0	1
	colleagues, customers	PC6. resolve conflicts and multitasking	0	1
	and/or vendors	Sub Total	2	7
4. G&J/N8005		PC1. spot and report potential hazards on time	1	0
4. G&J/N8005 Maintain safe work	Communicating potential	PC2. follow company policy and rules regarding use of hazardous materials	0	1
environment	accident points	PC3. deliver quality work on time as required by reporting any anticipated reasons for delays	1	1





CRITERIA FOR ASSESSMENT OF TRAINEES				
Using safety gear	PC4. use or wear safety gear as per the rules of the company	1	0	
Cleanliness and hygiene	PC5. clean the work station	1	0	
	PC6. organise tools and equipment in use	0	1	
	Sub Total	4	3	
	Total	20	80	

